

## it's your **money**

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#### Locations

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# Avoid Phishing Scams and Keep the Fun in Spring!



Spring can be a season full of surprises. A surprise that is not so fun? **Phishing**. "Phishing" is when criminals use email, phone and online scams to purposefully and maliciously trick people into sharing information, such as your confidential account information. **NoPhishing.org** has some great advice on how to avoid these all too common scams:

- Never provide confidential information unless you started the conversation. Never answer an email, pop-up, phone call, letter, etc. that asks for personal information. Your credit union, or any other legitimate company, does NOT ask for this information, ever!
- Be suspicious! Because something is written down in an email or in a pop-up does not mean that it is true and legitimate.
- Do not click on a link provided in an email or enter information in a pop-up window. Go to the website yourself and from there navigate to the area of interest.
- Use anti-malware solutions that are updated.
- Do not use public computers or wireless networks to conduct confidential activities.
- Shred all documents that contain personal, sensitive or confidential information.

For more information on avoiding phishing attacks, you can visit: https://www.maine.gov/ag/consumer/scams.shtml

## A BIG Thank You!

Thanks to the generosity of our membership, Maine Highlands FCU was able to raise over \$20,000 for the Maine Credit Unions' Campaign for Ending Hunger in 2021! The state-wide campaign as a whole raised a total of \$930,367.80! Donations to local area food organizations will be made by the end of April.



The Campaign has raised over \$11.3 million since its inception in 1990. It provides funds to organizations like Good Shepherd Food Bank, Full Plates Full Potential, local schools, colleges, food pantries, and meal sites to get food into the hands of hungry Mainers. Dollars raised by the Campaign stay in Maine.

Thanks for being on our team. For more information or to donate, please visit https://campaignforendinghunger.org/.



## **Stay Free of Overdraft Fees**

Overdraw your account? The last thing you want to do is have to pay overdraft fees, which can cost anywhere from \$20 to \$45 per occurrence. Americans pay billions in overdraft checking fees every year. Beyond the extra money that you could spend in overdraft fees, they also can cost you the ability to open accounts in the future.

#### What is an "overdraft?"

"An overdraft is when the amount of money in your bank or credit union checking account goes below zero," shared Secretary of Banking and Securities Robin L. Wiessmann. "With the introduction of debit cards, automatic payment plans, and other tools, personal finance has become more convenient, but also more complicated. However, following simple, common-sense rules can help keep more money in your checking account."



#### Avoid the Fees

Your credit union is here for you! We can help you avoid overdraft fees by implementing the following safeguards:

Review Your Statements. Monitor your monthly account statements for fraud and to note any checks that may not have cleared yet or deposits that haven't been posted. Be sure to review our "funds availability" policy, or ask if you have any questions about when deposits are available for your use.

#### 1. Login to Your Tech

Whether you are using our smartphone app, logging in on your computer, or checking your balance at the ATM, there are many options available to check your account status 24/7/365.

#### 2. Be in the Know with Notifications

You can opt-in to receive a text or email notification to let you know if your account dips below a certain balance.

#### 3. Backup Your Balance

Signing up for automatic funds transfer means that money from your other accounts could be automatically transferred to cover the overdrawn amount.

Still have questions? Give us a call, email, or stop by your local branch. We are here to help!

## **Employee Anniversaries**

Please congratulate our employees who celebrated their anniversaries this quarter.

Stephanie Chabot...... 24 years Kent Hartley ......3 years

#### **Christmas MM Winners**

Matty St. Peter Jerimiah Cobb Aria-lee Durant Alex Brown David Ray III

Molly Goodwin Addyson Wyman Jackson Lavigne Addison Menz Alex Libby Lilyann Shorey

### **First Quarter Smart Savers Monty Moose Winners**

Alana Arzuaga Riley Bishop Irene Mathews Keyana Racila Easton Miles David Libby Keira Sweet-Brown Donivan Boutilier Erris Coburn Aria Clark Harper Menz Jasper Ray Marcus Robinson Harper Speed





#### Office Hours Lobby

Monday 7:30 - 5:00 Tuesday 9:00 – 4:00 Wednesday 9:00 - 4:00 Thursday 8:00 - 5:00 Friday 7:30 – 6:00

Effective May 1, 2022, Friday hours will *change to 7:30 – 5:00* 

#### **Drive-Up Windows**

Open at 8:00 a.m. on Tuesdays and Wednesdays

ATM, Night Deposit, and Shared Branching Available at all Locations

#### **Board of Directors**

Linda Dulac Ripley, Chair Nolan Lovell Guilford, Vice Chair LuAnn Tibbetts Dover-Foxcroft, Secretary Gilbert Revnolds Dexter, Director Nicholas Clukev Brownville, Director Traci Grant Canaan, Director

#### **Supervisory Committee**

Tammy Lovejoy, Stetson, Chair Linda Dulac, Ripley, Member

#### **Holiday Closings**

**Memorial Day** Monday, May 30

Juneteenth

Monday, June 20 (observed)

**Independence Day** Monday, July 4







