



it's your money

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Locations

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207-876-4041

P.O. Box 507
955 West Main Street
Dover-Foxcroft, ME 04426
207-564-8644

P.O. Box 353
393 Pritham Avenue
Greenville Junction, ME 04442
207-695-0316

P.O. Box 716
194 Main Road
Brownville, ME 04414
207-965-8377

P.O. Box 335
216 Main Street
Canaan, ME 04924
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Maine Highlands
FEDERAL CREDIT UNION
Personal Service. Shared Value.

Message from the President

To Our Maine Highlands FCU Community:

As the State gradually begins to open up, Maine Highlands FCU will also be a part of the opening process. Beginning on Monday, April 5, our lobbies at all offices will reopen. We will continue to follow all State of Maine CDC guidelines. This means, depending on the space available in each office lobby, only a limited number of members will be allowed inside at a time. Physical distancing of at least 6 feet will be observed. Face masks will be required for any member coming into our lobbies. If you do not want to wear a mask, then please continue to use our drive-up services. We also ask that if you are feeling ill, then please do not come into our buildings.

Throughout the pandemic, Maine Highlands FCU has encouraged our members to utilize the many remote options that are available to you. This includes opening new accounts and loan applications online, internet and mobile banking, remote deposit capture, ATMs, drive-up windows and telephone. Also, our night deposits are being monitored throughout the day. This means that if you have only a deposit that requires no cash back, there is no reason to wait in line for the drive-up window. You can simply drop it into the night deposit slot, and we can email a receipt to you (if we have a current email on file).

Maine Highlands FCU understands that this last year has been difficult for everyone. Our employees continue to work diligently to deliver quality financial services to our members. Employees are here each and every day for the distinct purpose of taking care of you, the member. It is because of their dedication that Maine Highlands FCU has continued to provide exceptional service over the course of the pandemic. Please remember to always be **patient and kind** to one another. There is an end in sight if we all just work together to reach the finish line.

Be Safe,

Rhonda Taylor, CCUE
President/CEO

Our Lobbies Will Re-open on April 5, 2021

MASKS ARE REQUIRED

(If no mask, please use drive-up)

- Limited capacity allowed in lobby
- Drive-up lanes, night deposits and ATMs remain available, along with all electronic services
- Employee and member safety are top priority as we continue to follow Maine CDC guidelines

Please contact us with questions!



Go Mobile, Stay Safe.

Today, doing anything and everything on your mobile phone is extremely easy—often too easy. Here are some simple tips to help keep your money, and personal information, safe.

Treat your smartphone like a computer: It may be smaller but contains similar confidential information. Be sure to utilize your phone's passcode locking features to protect your information, should you lose your phone.

Use two-factor authentication when available: Check your accounts for "multifactor" or "two-factor" options. Enable these options to further protect your accounts from being compromised.

Do not connect to open Wi-Fi: Each time you enter a password or credit card number, you may be exposing it to hackers. Check that you are not automatically connecting to public Wi-Fi and disable automatic connection on all your devices.

Do not grant remote access to your phone: If a third party (often via a phone call) claims to have identified fraudulent activity on an account or offers to "assist" in some way, do not give out information or grant access to your phone or your computer. Always hang up and verify, and do not allow the caller to assist with verification.

Never save passwords in a text document: Never save sensitive data or passwords to a text document on your phone.

Think before you download: Only download apps from trusted sources. Check the reviews and make sure the app you're downloading is safe and official.

Equip your smartphone with protection: Take advantage of free or low-cost malware and virus protection.

Leave your smartphone someplace safe: If you don't, "hacking" can be as simple as someone else turning on your phone.



Employee Anniversaries

Please congratulate our employees who celebrated their anniversaries this quarter.

Stephanie Chabot23 years

Kent Hartley2 years

First Quarter Smart Savers Monty Moose Winners

Evangeline Ball
Layla St. Peter
Jude Burdin
Alana Arzuaga
Sadie Bickmore

Aria-Lee Durant
Paisley Clark
Jake Haffenreffer
Jackson Holt
Matty St. Peter

Sydney Grover
Clara Noke
David Ray III
Jordan S. Dill



Maine Highlands

FEDERAL CREDIT UNION

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Office Hours

Lobby

Monday 7:30 – 5:00
Tuesday 9:00 – 4:00
Wednesday 9:00 – 4:00
Thursday 8:00 – 5:00
Friday 7:30 – 6:00

Drive-Up Windows

Open at 8:00 a.m. on
Tuesdays and Wednesdays

ATM, Night Deposit,
and Shared Branching
Available at all Locations

Board of Directors

Linda Dulac
Ripley, Chair
Nolan Lovell
Guilford, Vice Chair
LuAnn Tibbetts
Dover-Foxcroft, Secretary
Brittany Gould
Greenville Junction, Director
Gilbert Reynolds
Dexter, Director
Nicholas Clukey
Brownville, Director
Traci Grant
Canaan, Director

Supervisory Committee

Tammy Lovejoy, *Stetson, Chair*
Linda Dulac, *Ripley, Member*
Rita Graf, *Canaan, Member*

Holiday Closings

Memorial Day
Monday, May 31

